

Instructions for Local Scrap Application of Toshiba HDD

The following is basic instructions to apply local scrap for Toshiba HDD

1. The requestor needs to prepare and send the followings to Toshiba.

① Electrical failure evidence of the drives

② Destruction certificate

The destruction certificate format is attached in next page with necessary information for Toshiba.

③ Destruction evidence of the drives

- Picture of the drive face plate showing a clear image of the drive label
- Picture of the destructed drive

In case of the difficulty to provide the evidence ① & ③ above, the requestor needs to have a prior consultation with Toshiba and follow Toshiba's instruction.

2. Destruction guideline

- The HDD is physically destroyed to the extent that the mechanical and electrical operation of the HDD is permanently terminated.
- Reasonable effort should be made to remove or render illegible the label data on such scrap drive.
- The scrapped HDD is subsequently recycled through a reputable environmentally sound recycling process.
- Additional information about how to scrap HDD efficiently can be provided by Toshiba on request.

3. Frequency of application

- Monthly (3 months accumulation is a maximum as exception.)

4. Restriction of Local Scrap execution

- In case ARR exceeds 1.5%, TSB reserves the right to judge the disposition how it is dealt with.

※ Local scrap cannot be applied to the drives that have features below.

- Out of warranty period
- NTF
- CID (including system related failure)
- Appearance failure
- Non-Toshiba manufactured drive

DESTRUCTION CERTIFICATE

This document certifies that the drives listed herein have been destroyed in accordance with the destruction guideline.

Date :

Company Name :

Customer Name :

Requestor Name :

Title :

Telephone # :

RMA Number :

Toshiba Part Number :

Total Application Quantity :

Product Serial Number : ※Please attach the list. (See one Sample below.)
(12 digits # found on the drive label)

DE Serial Number (option) : ※Please attach the list. (See one Sample below.)
(located on the end of the drive)

Reason of Application :

Customer Signature _____

Customer Seal _____

(Sample)

[illegible]